

SUMMARY OF OUTCOME SCORES

Name of Home: _____

Record of Outcome Scores

The manager should refer to the KLORA Guidelines before rating the Outcome Groups.

OUTCOME GROUP	OUTCOME SCORE	MAXIMUM SCORE ACHIEVABLE	RATING: 4 or 3 or 2 or 1
1. Choice of Home		40	
2. Health and Personal Care		40	
3. Daily Life and Social Activities		40	
4. Complaints and Protection		40	
5. Physical Environment		40	
6. Staffing		40	
7. Management and Administration		40	

Total Outcome Score for the service:

280

Total Maximum Score:

Explanation of the Scoring Scheme

Bettal Quality Consultancy have devised a scoring scheme to assist the home's management in self-assessment, but this scheme and any totals are to be used for guidance ONLY. For further explanation of the ratings, see KLORA Scoring Guidelines.

Instructions:

1. *Omitted from SAMPLE....*

Signed:	Date:
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